PHA Claims Leakage & Fraud Forum

Methods, Tools & Leakage
Medical/Hospital

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Medical sizing:

Medical sizing:	$K	Lines
Diag Imaging	26,892	437,780
Total	**481,589**	**8,665,904**

Reports

Payee routines – where amounts are paid to the member

  Where medical outlay is greater that Hospital outlay

  Where services are outside normal profile

     By item number

     Total

  By fortnight, month, quarter, etc

>3 retail lodgements

Reports - cont

Non-Residents:

On-line claims:

High claimers

Daily (rolling 7 days cycle)

Fortnightly

Monthly

Process – "flag" membership/Provider

Reports cont

Reverse bank accounts

IP address

Other detail:

  Name, Address, Post code, email etc.

Reports cont

Top 500 memberships:

All benefit outlays (relationship to Medicare, Hospital etc.)

By daily, monthly, YTD

Top 50 Medical benefits only

By daily, weekly, MTD, YTD, trend /week

Providers

- Similarity to other provider in structure, claiming profile

  – Apply logic/rules of specialty vs item numbers

  – Trend outside the norm +/-

  – Mapping activity – drawing profile

  – Clinical decision points:

    - item 15600 (oncolgy)

    - Item 16500 (antenatal attendance), 16522 (management of labour)

Hospitals

- Upcoding

- 7 day readmits

- Outside of contract – add ons

- IFC

- ICU

- Long stayers

- Appropriate care, price, location

Conclusion

»? Questions